Release Details

Release version

- Version: 3.3.6.0

Release package

- Splashtop_Streamer_Mac_v3.3.6.0_STE.dmg

Change Request(s) or Bug/Issue Fixe(s)

- This release addresses the new security requirements on Mac Catalina.

Known issue(s)

- Streamer random crash if immediately check and uncheck Streamer box in Settings after session disconnect.
- Fail to upgrade VD driver from v2627 to v2628 due to VD driver version is the same.
- Extend monitor stays at native resolution, even client requests for different resolution for connection.
- When host computer enters sleep mode during session (at this point session will be disconnected), the resolution won't be restored if being waken up.
- Streamer may occasionally terminate (auto exit) when change blank screen settings during the session.
- Establish remote connection to login window (via fast user switching menu) with blank screen is enabled, host computer might encounter issue
    - Resolution is not recovered after disconnection
    - OR host computer shows extended screen and not be able to be recovered.
- Establish remote connection to Mac login window (via fast user switching menu), and try to log in to the desktop, the following might happen.
    - The host computer may become an extended screen, whereas client stays at Mac login window.
- During remote session, user chooses to switch to different Mac user account via fast user switching menu, session will be disconnected. When user establishes a new session to a different Mac user account, following issues might arise.

- Streamer may show wrong information under "Accessed by" field in main UI. Reconnection can restore UI status back to normal.
- Lock screen (if blank screen option is checked.) won't be shown upon session disconnection.
- When blank screen is enabled, occasionally the application window might disappear when connection is established. Workaround is to check the "mirror" option to bring app window back and then uncheck mirror option again. (It's under system preferences > Displays > Arrangement)
- Display mouse pointer trails when using trackpad mode
- Can't input "|" and "\" on Japanese keyboard

Limitation(s)

- Pop up keyboard limitation: ibeam type will make keyboard pop up even it's not input field.

Appendix A: How to install Splashtop Streamer

1. Remove previously installed Streamer
2. Double-click Splashtop_Streamer_v{version_number}_STE.dmg, and proceed with installation process.

End of Release Notes